

BUREAU VERITAS
Certification



Certification

Awarded to

BALTNETOS KOMUNIKACIJOS, UAB

Panerių g. 26, LT-03209 Vilnius, Lithuania
Jurbarko g. 2A-318, LT-44269 Kaunas, Lithuania
Šilutės pl. 2, LT-91111 Klaipėda, Lithuania

Bureau Veritas certify that the Management System of the above organisation has been audited and found to be in accordance with the requirements of the management system standards indicated below

STANDARD

ISO/IEC 20000-1:2005

SCOPE OF SUPPLY

IT service management system covering the following services of the Organisation:

Data communication
IT maintenance
Data centre services
Fixed voice services

Original approval date **16 February 2011**

Subject to the continued satisfactory operation of the organisation's Management System, this certificate is valid until **15 February 2014**

To check the validity of this certificate please call tel. +370 5 233 79 75.

Further clarification regarding the scope of this certificate and the applicability of the Management System requirements may be obtained by consulting the organisation.

Issuing date: 16 February 2011

Certificate No: IND11.2001



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